

Medication Errors

What **you** can do

1. Get medical help if needed
2. Contact your pharmacy
3. Keep a record of what happened
4. Report the error to MedError.ca

For more information about what happens when a medication error occurs, read this [newsletter](#) 

What your **pharmacy team** will do

1. Make sure you are okay
2. Acknowledge the mistake and give an apology
3. Investigate how the error happened and follow up with you
4. Report the error so other health care professionals can learn from it

